

Accessibility Statement

We are committed to providing a website that is accessible to the widest possible audience, regardless of circumstance and ability. We aim to adhere as closely as possible to the Web Content Accessibility Guidelines (WCAG 2.0, Level AA), published by the World Wide Web Consortium (W3C). These guidelines explain how to make Web content more accessible for people with disabilities. Conformance with these guidelines will help make the web more user friendly to everyone.

Additionally, as a UK-based business, we aim to meet the guidelines outlined in BS 8878:2010, the first British standard to outline a framework for web accessibility, in order to meet the requirements of the Equality Act 2010 which states that web products must be accessible to all.

Whilst we strive to adhere to the guidelines and standards for accessibility, it is not always possible to do so in all areas of the website and we are currently working to achieve this. Be aware that due to the dynamic nature of the website, minor issues may occasionally occur as it is updated regularly. We are continually seeking out solutions that will bring all areas of the site up to the same level of overall web accessibility.

If you have any comments and or suggestions relating to improving the accessibility of our site, please do not hesitate to contact us using the contact form on our website. Your feedback will help us make improvements.

Measures to support accessibility

We take the following measures to ensure accessibility on our website:

We include accessibility as part of our mission statement.

We include accessibility throughout our internal policies.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

The Northallerton Auto Club website is partially conformant with the latest standard, WCAG 2.1 level AA. Partially conformant means that some parts of the content may not always fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of our website. Please let us know if you encounter accessibility barriers by:

E-mail: info@northallertonautoclub.co.uk

Postal Address: Northallerton Automobile Club 11 Bromley Road Stockton-on-Tees TS18 4HE

We try to respond to feedback within 5 business days.

Limitations and alternatives

Despite our best efforts to ensure accessibility, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations:

Uploaded image, video or audio files may not have text alternatives because we cannot ensure the quality of contributions. We monitor contributions and repair issues as soon as possible. Please report the issue via email to the site designer, via email, to cat@catlund.com

Assessment approach

We assessed the accessibility of our website using the following approaches:

Self-evaluation

We employed an experienced website designer to create the site and tasked them to check the website accessibility;

External evaluation

We used the Wix Accessibility tool to review the website and implemented the recommendations.

Date

This statement was created on 19 March 2025.